Portland Police Bureau Sunshine Division Annual Report FY 2009-2010

365 Days of Making a Difference

Dear Friends:

For eighty-seven years the Portland Police Sunshine Division has provided emergency food and clothing relief to local families and individuals in need. In this report you will see the highlights of our achievements this past year thanks to many generous volunteers and donors supporting our mission. Due to the struggling local economy more people continue to ask us for assistance to meet their basic needs of food and clothing.

Thanks to ongoing community support we know we will keep up with the increasing requests for our services. Many donors, who are experiencing financial challenges of their own, have stepped up to contribute in new and creative ways. For that we are truly grateful. It is because of you that we helped thousands of local families and kids this past year.

Behind the numbers in our annual report are real people who come to us for help. Many individuals and families came to our North Portland warehouse for the first time never expecting to need to seek help with food and clothing. We have seen both donors and professionals who used to contribute and refer people to us now needing help of their own.

We know the recent economic downturn will have lasting effects on our community. However, thanks to your support we will continue to provide emergency food and clothing relief to local Portlanders in need like we have since 1923.

Thank you for supporting our mission,

Officer Phil Kent

Helping Everyday

We strive to fulfill people's basic needs of food and clothing during their emergencies. Domestic violence, being laid off from a job, unexpected medical expenses, increasing household bills and adopting a niece or nephew to provide them with a safe environment are just some of the reasons that lead people to ask for our assistance. Our thought is that no one should ever have to commit a crime in order to provide food and clothing for their family, especially if they have kids.

Police officers' passion for protecting our community in partnership with local businesses and donors supporting our efforts allow the Sunshine Division to operate 365 days a year. Monday through Friday individuals and families come to our North Portland warehouse to receive free food and clothing. Twenty-four hour food relief is available because we maintain an inventory of food boxes at all three Portland Police precincts and the Family Services Division. Therefore, officers have access to and are able to deliver our emergency food boxes to those in dangerous and desperate situations at anytime.

But the Sunshine Division provides more than just food and clothing; it provides a sense of hope to people who are most likely having one of the worse days of their life. Looking back over the past year one theme continues to stand out to me, many of the people we help never expected to be on the receiving end of our services.

Asking for help

One day in early September 2009 I let a woman into our clothing room even though we were closed for the afternoon. She was looking to find school clothes for her kids. While helping her in the clothing room she shared that she was struggling to make ends meet financially. Two years ago she had a great job with benefits but after a company-wide downsize she was laid off.

Prior to her unemployment she lived a very comfortable life and the thought of not being able to buy her kids brand name clothes never crossed her mind. However, she is now battling between what bills to pay, including a shut off notice, and making sure that her kids go to school with a fresh start without worrying about what others might say about having or not having decent new clothes. This woman expressed her genuine appreciation and was very thankful for all that we had given her but explained that she honestly hated the fact that she was receiving help from the Sunshine Division. I explained to her that we help individuals and families from all walks of life and that we did not judge her.

I advised this woman to contact the school her children attend to connect with a Portland Police School Resource Officer to take her kids shopping for new school clothes through our Issy's Kids program. Issy's Kids, started by Issabelle Hoyt and generously funding by The Inspirators, allows Portland Police officers to take kids shopping for new school clothes and shoes at Fred Meyer. As this woman was getting ready to leave the Sunshine Division I added some toiletries and household cleaning products donated by the Fairview Target to her food box, that's when she started to cry. She said thank you and gave her blessings to the Sunshine Division.

Asking for help is incredibly humbling, especially when you never expected to be on the receiving end. Of the 3,666 households we helped from our warehouse this past year 27% of them came to us for the first time ever; we had never helped them in the past. We are noticing that many of the households we serve now have more than one family living in the home so they can share the bills and other expenses.

March 13, 2010

Dear _____,

Thank you for the food box I received yesterday. I was impressed by the dignity and respect with which I was treated.

I have often referred clients to the Sunshine Division but never expected to be on the receiving end.

My professional background is in both law enforcement and criminal defense. There was a study of Police-Community Relations which was used as a nation-wide teaching tool. Your picture should have been on the cover.

Warmest regards,

*names have been removed for privacy.

Building a nutritional food box

All of our food boxes are packed by dedicated volunteers. When packing the boxes they think in terms of meals, how a family can combine the non-perishable food donations we receive to make five days worth of meals. Each food box contains the building blocks of staple food items:

- 1 jar of peanut butter
- 3 cans of tuna fish or chicken
- Canned vegetables, tomatoes, soup, fruit
- Pasta
- Cereal
- And other items, including snacks and instant dinners, depending on our inventory.

In August 2009 our inventory of peanut butter was close to running out. The nationwide peanut butter recall during fall 2008 and early spring 2009 affected us dramatically. Because stores and warehouses across the nation had to rebuild their own inventory of safe peanut

butter it was rare to find it on sale, which meant a decline in peanut butter donations to our food drives. The owners of The Barbers, Where Guys Go For Great Cuts, toured our warehouse and wanted to help us immediately by hosting a peanut butter food drive at all of their locations. Their goal was to collect 5,000 pounds of peanut butter in one month. They collected and donated 10,000 pounds of peanut butter which is enough to last us an entire year in September 2009.

Tuna fish is another expensive item that we were unable to keep in inventory. High quality proteins like tuna are vital ingredients in our food boxes. Prior to December 2009 our inventory of tuna was depleted. Advantis Credit Union, inspired by the success of The Barbers peanut butter drive, stepped up and focused their holiday food drive on collecting tuna. Advantis Credit Union collected and donated 5044 cans of tuna and \$6000 to purchase tuna, enough to maintain our inventory for an entire year.

We are truly grateful to all businesses, sports teams, and families who host food drives for us. Our food boxes nutritionally sound thanks to all of the donations we receive throughout the year.

	FY 09-10	FY 08-09
Pounds of food given out	493,637	469,977
Total No. people (kids & adults) served	11,499	11,058
Total No. households served	3666	3,449
No. first time households served	1331	1,269
Total No. kids served	5028	4,999
No. first time kids served	1643	1,903
Total No. adults served	6471	6,059
No. first time adults	2178	2,185

Food Box Numbers

Clothing

We make every effort to give our clients a dignified clothes "shopping" experience where they can select clothing, shoes, coats, and blankets appropriate to their family's needs in our clean and welcoming clothing room. This emergency relief clothing and bedding is provided to our clients at no cost to them. Thanks to a grant from the Oregon Community Foundation during FY 09-10 we are able to keep our clothing program open five days a week; it was previously only open three days a week.

Our broad base of community supporters including Just Between Friends, Nike, Adidas, Columbia Sports Wear, Lloyd Center, Christopher Banks, Pendleton Wool, and many others supply us with ample clothing to fill our clothing room. Loyal volunteers help run the clothing room by stocking donated clothing and helping our clients find clothing appropriate for their needs. This past year we partnered with several local school programs to provide job training to developmentally disable students. These students came into our warehouse three days each week and worked short shifts sorting the clothing and preparing it to be displayed in the clothing room for our clients.

Clothing numbers

	FY 09-10	FY 08-09
Pounds of clothing given out	37,309	22,242
No. of individuals who received clothing	2,274	1,259

Zupan's Thanksgiving Boxes

For the second year in a row Zupan's has hosted an event called the Taste of Zupan's in early November where customers sample their holiday foods. The admission to enter the event is a \$10 donation to the Sunshine Division. Zupan's uses that money to purchase all the items a family would need to make a traditional holiday meal, including the turkey. During Thanksgiving week Zupan's employees packed 500 Thanksgiving boxes which were given out from our warehouse.

The Holidays

Every December thanks to the help of hundreds of volunteers packing and delivering we are able to provide holiday food boxes to local families. These boxes contain everything a family needs to make a traditional holiday meal. During the 2009 holidays we provided 4,500 boxes; a record breaking number for the Sunshine Division. In comparison during December 1921 the police provided Christmas dinners to twenty-six local families.

We received this letter with a very generous donation.

December 16, 2009

Dear Sirs,

In December of 1934 four of my sisters and I came home from school with the chains we had made in the art class for our Christmas tree to find the house without any lights on. My mother had left home and the power was shut off. There were eight of us from 4 ½ yrs to 17 yrs and my dad. He was out of work most of the time and we had nothing for Christmas. Dad found some candles and we had some light to eat what dinner we had. About 7:00 o'clock some men came and began bringing boxes into the house and there was a stocking for each of us complete with an apple, orange and some mixed nuts in the shell and some hard candies. There were a lot of groceries as well and before bedtime our lights were turned back on. It was the Sunshine Division that made our Christmas. God has been so good to allow you the privilege to be of help to so many. May he continue to bless you in the future.

A. Bell

Additional accomplishments during FY 09-10

- <u>Precinct Boxes:</u> We provide each of the Portland police precinct stations with food boxes for distribution by police officers. By having food boxes at the precincts police officers have access to emergency food boxes twenty-four hours a day, seven days a week to give to those in need.
 - o No. boxes give out from Portland police precincts: 267
- <u>Issy's Kids</u>: Police officers identify school-age children whose families cannot afford to outfit them with essential new school clothes and take them shopping. These kids can feel good showing up at school in new clothes and they gain a positive interaction with police.
 - 292 kids went shopping for new school clothes at Fred Meyer with Portland Police Officers
- <u>Agency Donations:</u> we receive items that we are not able to distribute to our clients. These are items that would be difficult for a family to utilize. Furthermore, there are times we receive food with an expiration date that is quickly approaching. To avoid wasting any food we distribute these items to other Portland metro area nonprofit agencies.
 - o No. agencies we network with: 33

Thank you

With the local economy creating a financial strain on many people the Sunshine Division has been a source of relief; walking out of our warehouse with something as a simple as a nutritionally sound food box allows a family to go to sleep that night knowing that they will be able to feed their children for the next few days.

Every food box and bag of clothing we give out to a family in need is an accomplishment we are proud of; thank you for allowing us to fulfill our eighty-seven year old mission.

We are deeply grateful to the thousands of donors who make our work possible. We are proud to acknowledge the generous support of the following individuals and organizations that made donations during FY 2009-2010.

Every attempt has been made to list donors correctly. Please let us know of any errors by contacting Program Manager Sara Gourley at <u>sara@sunshinedivision.org</u> or 503-823-2116.

Donations

\$50,000+

Mattress World

\$40,000+

The Inspirators

\$10,000+

John Hren Mark & Kaye Youngren Zupan's Markets

\$5,000+

Advantis Credit Union Tim & Mary Boyle Donna Johnson Gene & Melody McIntosh Palmer/Wirfs & Associates

\$1,000+

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